



**Welcome Kits** will be mailed by HSA bank to each account holder directly after accounts are first opened, prior to July 1, 2019. This will happen once you complete your Anthem Enrollment form and your information is uploaded to HSABank's system.

**Account Holder's Website:** <http://www.hsabank.com/hsabank/members>

**Customer Contact Center:** **800-357-6246** (select option #3) to speak directly with a customer support associate; available 24/7.

**Internet Banking:** The quickest and most convenient way to manage your account. Make contributions, transfer funds, download transaction history. Available 24/7 and updated in real-time.

**Account fees:** A complete listing of account fees is on [www.hsabank.com](http://www.hsabank.com). This will also be in your Welcome Kit.

- Monthly Account Statements: You will get free E-statements through Internet Banking. If you want Paper statements, you will have to opt-in to getting paper which comes at a cost of \$1.50/month.
- ATM Withdrawal\* is **\$2.00** How to avoid: Access funds through online transfers in Internet Banking.
- Point-of-Sale Purchase with PIN is **\$2.00** How to avoid: Use your HSA debit card at the point of sale with your signature. Transactions at point of sale should be indicated as CREDIT transactions to avoid debit transaction fees. This is explained in the Welcome Kits and on the website.
- Check Order (50 checks) is **\$7.95** How to Avoid: Use your HSA debit card or online banking to pay providers.

**Webster Bank:**

Account holders can deposit (make contributions) at any Webster Bank.

\*Account holders can use any Webster Bank ATM to make withdrawals, BUT a PIN transaction fee of \$2.00 is assessed.